

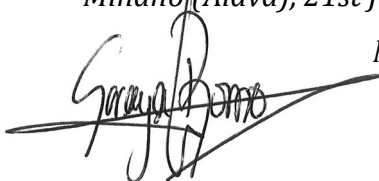
QUALITY POLICY

The Quality Policy of **BATTERYCARE, S.L.** should ensure that the activities carried out and the products manufactured by the Company meet the **REQUIREMENTS** and **EXPECTATIONS** of the customer, in addition to legal and regulatory requirements and thus achieve their **SATISFACTION**, by means of:

- A documented quality management system according to the international standard ISO 9001, and always aiming to continuous improvement.
- The implementation of the Quality Management System and Continuous Improvement System.
- Act with caution and prevent non-conformities, studying their causes and taking the corrective actions for non-conformities when they occur.
- The product or service must be obtained at the optimum cost, that is, at the lowest cost that can guarantee the fulfilment of all customer requirements.
- The people of the organization are the fundamental engine of its operation and results. It is also a priority objective to achieve the full satisfaction of their expectations and needs, through their motivation and integration in a common and exciting Project.

The Management is committed to make this Quality Policy available to the interested parties, to be communicated, understood and complied with by the whole organization, providing the means at its disposal and adapting them according to the demands of the customers, the market, as well as the legal, regulatory and other applicable requirements.

Miñano(Álava), 21st January 2021


Management

AN-01 Revisión:01